UC ONE – VOICE & VIDEO ON THE DESKTOP
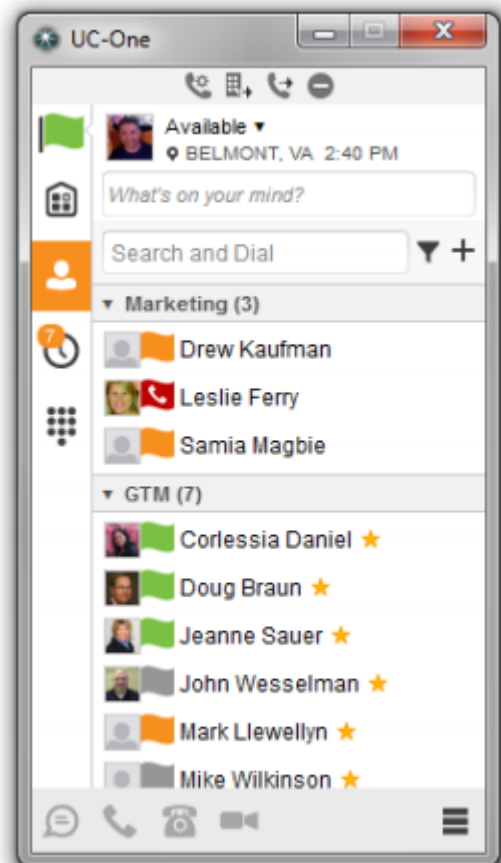
INTRODUCING THE INTEGRATE SOFTPHONE, WITH SERVICE CONFIGURATION AND INSTANT MESSAGING.

T8lk UC One is an application for PC and Mac that provides a powerful and intuitive unified communications experience. All users have a collective set of tools that boost productivity and mobility with that latest presence technology and easy access to enhanced T8lk services; such as BroadWorks Anywhere, Sim Ring and Remote Office.

As a soft phone, UC One only needs a USB headset to be transformed into a fully featured speech endpoint. Mobiles users, and those that are home based, are no longer dependent on desk based IP phones and can now embrace a new era in mobility. UC One will integrate seamlessly with other T8lk services, such as Shared Call Appearance for those users who run multiple hard and soft IP Phones.

All endpoints belong to the users host extension, meaning they have a clear "one number" solution where any contact, either calling or IM, reflects the identity of the user regardless of where they are or which device they are using. This also means that any group profiles, hunt group memberships, and directories are available through UC One, moving beyond the simple "dial tone" service offered on most soft phone solutions.

For T8lk partners, this also means that all call recordings, from any device, are available against the user in Uboss and that when credit lock thresholds are breached all user end-points, including UC One, are locked.

Voice Calls	UC One is a SIP client, which means it's a soft phone you can make and receive calls on via a USB headset
Video Calls	It can also make video calls! Call any colleague that has a T8lk video phone, including other UC One users, Yealink or Polycom video phones or Bria video soft phones and make video calls at no additional cost. Requires UC One video version
Instant Messaging	IM other users that currently have UC One open. Bring multiple parties into the chat and turn the session into a voice call at the click of a button. Requires the optional IM&P bolt-on
Presence	See the Busy/Free/Engaged availability of other colleagues using UC One with colour coded icons in the buddy list. Hover over a busy user to see a tool tip of their Outlook Calendar event. Requires the optional IM&P bolton*
Push and Pull	Users can push/pull live calls between their mobile devices and UC One Desktop at the click of a button. This feature makes it easy to "pull" the call to your mobile if you need to walk away from your deskphone – and the other party does not even notice! Requires BroadWorks Anywhere service
Federation	You can "buddy" with friends using other XMPP based IM&P systems through UC One's federation support. At present Google Talk is supported for federation. Requires the optional IM&P bolt-on
Enhanced Services	UC One supports all of the enhanced telephony services on the T8lk platform such as BroadWorks Anywhere, SIM Ring and Remote Office, as well as standard telephony services like hold/ retrieve, conference call and transfer
One Number	All calls made from UC One, or any other T8lk endpoint, will always present the users DDI number if configured, for a unique calling identity
System Directories	UC One will expose all users in the Group Directory making it easy to call, transfer or conference with other users

*Currently UC One presence will not show the hook status of T8lk extensions, but will show other users UC One presence and if they are engaged on a UC One call